

Quick Guide to Updating Your Account Security

LOG IN TODAY TO MAKE REQUIRED CHANGES

We've added additional security to our website to better protect your account.

When you log in, we'll require two types of information: something you know (your username, challenge question and password) and something you have (a code on your phone).

Here's How to Get Started

Log in to your account today at www.americancentury.com/en.html for easier and faster access when you need it most. First enter your username, and answer one of your previously chosen challenge questions.

CHOOSE A NEW PASSWORD

You'll need a password that meets the following requirements:

- 8 to 32 characters
- At least 1 uppercase and 1 lowercase letter
- At least 1 number (0-9)
- At least 1 symbol (! @ # \$ etc.)
- Passwords must match

You **cannot** use:

- Part of your username
- Either of your 2 previous passwords

Don't have a mobile phone? You can receive the code through a voice call. Our system will call your phone number, whether it's a landline or a mobile phone.

RECEIVE A LOGIN CODE ON YOUR PHONE

Going forward, you'll need a new, single-use code when you log in to your account. We can send the code to your phone via text or voice call.

Choose the option that's easiest for you

Tell us how you want to receive the login code.



We text you: Receive the code via a text message.



We call you: Answer our call to receive a code over the phone.